

# Coram<sup>®\*</sup> National Infusion Therapy Results 2022 Outcomes Report Card

## Proven results

Coram has outstanding results that are made possible by a quality and safety directive that drives us to always strive for better. We are proud to share our latest national infusion therapy report card with you.

2022 Outcomes	Coram results <sup>1</sup>	
<b>30-day unplanned hospital readmission rates</b> (percent readmitted less than 30 days after start of care)		
Therapy	All-cause	Therapy related
All infusion therapy patients	5.25%	4.10%
<b>Catheter complication rates</b> (per 1,000 catheter days)		
Therapy	All catheter complications	Catheter infections, combined site and bloodstream
All infusion therapy patients	0.21	0.08

2022 Outcomes	Coram results <sup>2</sup>
<b>Patient satisfaction</b> (percent satisfied)	
Question	All infusion therapy patients
Overall satisfaction with Coram services	93.6%
Likely to recommend Coram	91.5%
Arranging for infusion services	93.9%
Delivery of supplies	93.1%
Professionalism of nursing staff	95.2%
Ability to manage infusion independently	95.5%

**Send your patients home with Coram.**

**Call your Coram representative or visit [CoramHC.com/providers/referrals](https://CoramHC.com/providers/referrals)**

\*Coram CVS Specialty<sup>®</sup> Infusion Services.

1. Coram National Home Infusion Results, January–December 2022. Clinical outcomes are self-reported and documented from the Coram Patient Record System HC360 and Epic. Comparable industry benchmarks are not available.

2. Coram National Home Infusion Results, average patient satisfaction rate, independently monitored by Press Ganey, Inc., January–December 2022.

Patient privacy is important to us. Our employees are trained regarding the appropriate way to handle patients' private health information.

CVS Health uses and shares data as allowed by applicable law, and by our agreements and our information firewall.

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